

## WHEN IN DOUBT, CHECK IT OUT

### ABOUT THE PROGRAM

Over 14 years ago, the ISC successfully launched the **WIDCIO** (When In Doubt - Check It Out) Program.

This unique program allows dealers, distributors and customers an opportunity to submit questionable imaging supplies such as ribbons, inkjet cartridges, laser cartridges, toners and developers to the ISC for authentication.

Since the program launch several years ago hundreds of thousands of counterfeit imaging supplies valued in the *million of dollars* have been removed from commerce. **Over 8% of all products submitted to the ISC have proven to be counterfeit.**

The need for the **WIDCIO Program** arises when resellers and customers are victims of transactions that turn out to be "too good to be true". They are offered products that are represented as inventory liquidations, manufacturer's overruns or diverted products from other global locations. If the deal looks too good to be true, it probably is. **When In Doubt, Check It Out.**



### PROGRAM PROCESS

Mail/Ship suspicious imaging supplies products with your contact information to:

**Imaging Supplies Coalition  
MBN 249  
1435 E. Venice Ave., #104  
Venice Fl. 34292**

*The product submitted will be logged and assigned a case number.*

*The product is then sent to the OEM for authentication testing.*

*Tests are reported back to the ISC.*

*If the product is genuine the transaction with the ISC is concluded.*

*If counterfeit, the submitter is required to divulge the purchase information to the ISC.*

*This information will be sent to the OEM for action.*

*The identity of the participant in the program will remain confidential throughout the process.*

*For more information about the WIDCIO program please visit our website [isc-inc.org](http://isc-inc.org)*

**Note: The product submitted cannot be returned.**



Visit us online at [www.ISC-Inc.org](http://www.ISC-Inc.org) to learn more!